

Online Fee Policies

Privacy Policy:

- The British School, Sector 70, Mohali considers the protection of your personal information important and shall take necessary care to safeguard your privacy.
- If you decide to access the website, your visit and any dispute over privacy is subject to this Privacy Policy and Our Terms and Conditions of use. Our Policy regarding the collection, use and disclosure, if any, of personal information is very strict and we adhere to the best of practices to guard your personal information with care.

Terms and Conditions for Online Fee Submission:-

- Online transaction charges are not part of the Fee. The following transaction charges shall be applicable:

Net Banking / Credit Cards / Debit Cards :As applicable

- The Fee deposited through Credit Card/Debit Card/Net Banking will normally reach the School account after 1-2 days. It is the sole responsibility of the candidate to ensure that fee is deposited well in time. School shall not be responsible for any not settled fee payment due to any reason. The school also shall not be responsible, if the payment is refused or declined by the credit/debit card supplier for any reason.
- School does not warranty the availability of online Fee Payment System every time. It will not be responsible for fine exemption if the last day student fee transition fails. We strongly advice that submit the fee through Offline or Online Payment System before the last fee day comes.

Refund / Cancellation Policy :

Technical issue

In case of any technical issue due to which the payment gets deducted from the payer's account and does not show in our official account, but the payment gateway service clearly mentions the confirmed settlement thereafter the School's account receives the payment. We manually submit the payment in our ERP. It should take 7-10 working days for the payment to be credited in School's account.

Multiple Payments Case:

If double payment happens and the payment gateway service clearly mentions it, the school will refund the payment after the School's account receives payment. Which should take 7-10 working days for the back payment or we can adjust the amount to the next month fee as per Payers request.

Other Payments Case:

In all other cases where there is a discrepancy in the fee paid, the parent has to directly contact the School and the School's decision would be final.

You may contact us during office hours: Timings: 8:30 AM to 02:30 PM